



Introducing New Electronic Billing and Payment Services From Smiths Water & Sewer Authority

We've made it easier than ever to pay your bill!

Beginning October 25, 2021

Current Web Pay users will need to create a new account.

Create your account at <https://smiths.billingdoc.net/login>

Choose the payment option that works best for you



One-Time Payment - make a one-time payment using your major credit/debit card (Visa/ Discover/ Master Card/ American Express) or bank account routing number.



Autopay - Establish a recurring monthly payment using your major credit/debit card (Visa/ Discover/ Master Card/ American Express) or bank account routing number.



eStatements - Sign up for paperless billing. You will receive an email or text that your bill is available to view online.



Statement History - Electronic copies of your bill will be retained and available for reprint. There is no additional charge for this service



eCheck/ACH - Pay your water bill with your checking account.



Text-to-Pay - Pay your water bill with your saved payment method by responding YES to complete the transaction.



Over the Phone - By calling 855-871-9883 using your major credit/debit card (Visa/ Discover/ Master Card/ American Express)



If you have questions regarding these new online features, please contact **Customer Service** at (334) 298-6342

What you need to know:

- Set up your account at <https://smiths.billingdoc.net/login> to save payment information, enroll in Text to Pay, Auto Pay and Paperless Billing.
- The new payment portal will take one-time payments without having to login and setup a customer profile.
- Current Web Pay users will need to set up a new account