



For Office Use Only
UB _____ SO _____ FIN _____
RT Meter # _____
READ ONLY _____
TURN ON _____

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SERVICE APPLICATION

LAST NAME: _____ FIRST NAME: _____ MIDDLE INITIAL: _____

SERVICE ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

HOME PHONE #: _____ CELL PHONE #: _____

DATE OF BIRTH: _____ SOCIAL SECURITY #: _____

MAILING ADDRESS (IF DIFFERENT): _____

CITY: _____ STATE: _____ ZIP: _____

HOW WOULD YOU LIKE TO RECEIVE YOUR BILL ?

____ PAPER BILL ____ E-MAIL BILL ____ BOTH (EMAIL ADDRESS) _____

WOULD YOU LIKE TO ADD AN ADDITION PERSON TO YOUR ACCOUNT? YES _____ NO _____
THIS PERSON WILL BE ALLOWED TO CONDUCT BUSINESS ON THIS ACCOUNT WITH THE EXCEPTION OF TERMINATING SERVICE

LAST NAME: _____ FIRST NAME: _____

DATE OF BIRTH: _____ SOCIAL SECURITY NO (LAST FOUR): _____

PHONE NO.: _____

EMERGENCY CONTACT

THE EMERGENCY CONTACT NEEDS TO BE SOMEONE WHO WILL NOT BE RESIDING AT THE ADDRESS LISTED ABOVE

LAST NAME: _____ FIRST NAME: _____

PHONE #: _____

CUSTOMER SIGNATURE: _____

DATE: _____



WATER USER'S AGREEMENT

THIS AGREEMENT, between SMITHS WATER AND SEWER AUTHORITY organized and existing by virtue of the laws of the State of Alabama, hereinafter called the "Corporation", and

(Account Holder's Name) _____ a user of the Corporation hereinafter called the "User". Whereas, the user desires to purchase water for domestic, commercial, agricultural, industrial or other uses from the Corporation and to enter into a water agreement as required by the By-Laws of the Corporation;

NOW THEREFORE, in consideration of the mutual covenants, promises and agreements herein contained, it is hereby understood and agreed: The Corporation shall furnish, subject to limitations as provided in the By-Laws, Service Rules and Regulations as hereinafter provided for, such quantity of water as the user may desire in connection with his occupancy of the property located at:

(Service Address for account) _____
in the SMITHS WATER AND SEWER AUTHORITY area of Lee County, Alabama.

The User shall install and maintain at his own expense a cut-off valve, an approved dual check back flow preventer, and a service line which shall begin at a point designated by the Corporation as his property line and the dwelling and other portions of his premises. "See Customer Rules".

The User's service line shall connect with the distribution system of the Corporation at the place designated by the Corporation, provided the Corporation has determined in advance that the Corporation's water is of sufficient capacity to permit delivery of water to that point.

The User shall pay for such water at such rates, time and place as determined by the Corporation.

The Corporation shall install a cut-off valve and a water meter, in each service, provided use of water is immediately desired. Such cut-off valve and meter shall be installed on the right of way. The Corporation shall have the exclusive right to use such cut-off valve and meter to turn it on and off.

The Corporation shall make the final determination in any question of location of any service line connection to its distribution system; shall determine the allocation of water to Users in the event of a water shortage; may shut off the water to a User who allows a connection or extension to be made to his service line for the purpose of supplying water to another user. "See Customer Rules".

The failure of a User to pay water charged duly imposed shall result in automatic imposition of the following penalties:

- A. Non-payment within ten (10) days from the due date will result in a late fee of an amount equal to fifteen (15) percent of the amount of the delinquent account.
- B. Non-payment within twenty-five (25) days from the due date may result in the water being shut off from the User's property until all charges owed to the Corporation have been paid in full.
- C. Non-payment for forty-five (45) days after the original due date will allow the Corporation to shut off the water from the User's property for violation of the Rules and Regulations. At this time, the account will be closed for non-payment. A double set-up fee will be required and all charges owed to the Corporation must be paid in full before service will be restored.
- D. The foregoing notwithstanding, the corporation reserves the right to make or amend the By-Laws or the Rules and Regulations of the System from time to time, and the User agrees to abide by such changes upon notice thereof.

The User understands that a non-refundable set-up fee will be collected at the time of account establishment.

IN WITNESS WHEREOF, I have hereunto executed the agreement this _____ day of _____, 20_____

User Signature: _____



PRIVACY POLICY

Information on customer accounts is available only to authorized personnel of Smiths Water and Sewer Authority and to account owner. The owner is the person who has signed a Users Agreement with Smiths Water and Sewer Authority. If an owner desires to have an additional person with whom the Authority may discuss the account added to the account, the owner must provide the Authority with said person's social security number for verification purposes. The only exception will be a valid power of attorney document which may be presented on behalf of the account owner. Persons who cannot verify authorization will not be given information on an individual's account, regardless of relationship to the account owner. Information requested by Smiths Water and Sewer Authority is used only for purposes of conducting business with the party from whom the information was requested. This information is kept in the strictest confidence and is not used in any way other than the sale of water / sewer services and the collection of revenues for said sale.

AFFIDAVIT OF SINGLE USE

I understand that I am applying for water / sewer service from Smiths Water and Sewer Authority and that this request is for single customer use only. I further understand that only one dwelling / business will use the meter applied for and that if I connect any other water line to the existing line for use by anyone other than the original dwelling / business, my water service will be terminated immediately with no recourse.

Customer Signature _____

Date _____